

Coronavirus Response Groups - East Hampshire

| Name of Organisation | Area of operation | Email address | Phone no | Established group or new in response to crisis | What service are they offering / how can they support people | Contact name | On line link to group info |
|--|----------------------|--|--|--|---|-----------------------|---|
| Age Concern Hampshire | Hampshire-wide | info@ageconcernhampshire.org.uk | 0800 328 7154 | Established | Shopping, prescriptions and companionship phone calls. In some areas we can help with dog walking. We are also able to offer food box ordering and delivery from our bases in Hythe (New Forest), Locks Heath (Fareham), Havant and Odiham (Hart) and have the potential to start a meal delivery service in some areas if there was a demand. Currently we have capacity in many areas of Hampshire to do more than is currently being requested so please help us spread the word to your local networks and residents. New requests can be directed to our Information Service which operates Mon-Fri, 10am-2pm - Check in and Chat service - telephone befriending See Age Concern Petersfield Check in and Chat service below | | https://www.ageconcernhampshire.org.uk/coronavirus-service-update/ |
| Age Concern Petersfield - Check in and Chat service - telephone befriending | Petersfield | sheridan.rocher@ageconcernpetersfield.org.uk leo.seymour@ageconcernpetersfield.or.uk | 07852 172998 | Established | We have a team of volunteers happy to do shopping. We're also providing cooked meals Tues and Thurs to people's doors. Age Concern are now facilitating the collection of prescriptions for the over 70s from the Swan Street Surgery. Age Concern have started a Hot Meals service with the help of access to Churchers College Kitchen. These meals will be available on Tuesdays and Thursday for £4 and will be delivered to the doorstep. Payment will not be required on the doorstep but will be collected at a later date. Staying connected and having someone to talk to is important, more so when we cannot physically meet others. We have a team of volunteer phone buddies who we match with older people who would like a regular call. This service covers Petersfield and the surrounding villages. | Sheridan Rocher | http://www.ageconcernpetersfield.org.uk |
| Alton Community Bus Service | | No email address available | | Established | | | www.eastbrookeandwooteys.org/ |
| Alton Community Centre | | Miranda@altoncommunitycentre.org.uk | | Established | There are plans for a food storage/ sorting room here at the Centre but this is early days. | | http://www.altoncomcen.org.uk/community/alton-community-centre-6213/home |
| Alton Covid-19 Mutual Aid | Alton | altonmutualaid@protonmail.com | 08000 663 697 | New | Helpline open Mon Wed Fri 10 to 12. | Neal McTaggart | https://www.facebook.com/altonmutualaid/ |
| Alton Regency Cafe | Alton | ptconnor@hotmail.com | 07775 462590 | Established | Meals on Wheels Service | Peter O'Connor | http://www.altoncomcen.org.uk/community/alton-community-centre-6213/the-regency-tea-room/ |
| Alzheimer's Society South East Hants | South East Hampshire | portsmouth@alzheimers.org.uk | National Dementia Connect support line 0333 150 3456 | Established | Our local Dementia Support workers can offer support by phone or email to anyone affected by dementia; people living with a diagnosis, their carers or family. Practical guidance and information to help people understand dementia and cope with the day to day challenges during this difficult time. | | https://www.facebook.com/AlzheimersSocietySouthEastEngland |
| Asda pre-paid volunteer card | | | | | Buy a card to allow a volunteer to shop and pay. | | https://cards.asda.com/volunteer?utm_source=vanityurl&utm_medium=dmc&utm_term=volunteercard&utm_content=generic&utm_campaign=cards |
| Bordon Buddies for list of support go here http://www.whitehilltowncouncil.gov.uk/COVID_-19_306 | Whitehill & Bordon | bordonbuddies@gmail.com | 01420 377002 (8am-8pm) | New | Shopping, tel support, dog walking, prescriptions, driving, DBS checks being processed by Curtis Bone from WBTP Prescription pickups being collected for free by AJL taxis Up to 20 phone calls per day Shopping collections by volunteers Policies and Procedures in process Safeguarding policies in process | Sarah-louise Jeffries | https://www.facebook.com/groups/752512478611512/ |
| Bordon Food Bank | Whitehill & Bordon | heatherford@gmail.com | 07966 522911 | Established | Food bank open weds 10-12. Please message Heather Ford if you need help. We will try to help anyone who needs it. Message before you turn up. | Heather Ford | https://www.facebook.com/BordonFoodBank/ |
| Bordon Herald Volunteer Campaign | Whitehill & Bordon | No email address available | | Established | Not an organisation. Herald Helping Hand Campaign. Printable form offering help to be put through doors giving contact details of local neighbours. | | |
| Cafe 1759 | Whitehill & Bordon | graham.bryant@radian.co.uk | | Established | Will be offering take away meals for key workers starting Thurs 2 April | Graham Bryant | https://cafe1759.co.uk/ |
| Care Support and Dementia Advice for Hampshire | Hampshire | enquiries@andovermind.org.uk | | Established | Helpline for carers and dementia sufferers. | | |
| Clanfield and Catherington Neighbourhood News group in FB | Clanfield | No email - facebook only | | Established | Clanfield and Catherington Neighbourhood News group in FB | | Clanfield & Catherington Neighbourhood News |
| Clanfield Bowls Club | Clanfield | admin@clanfieldbsc.com | | Established | Providing I get adequate response to the questions above we will create the Clanfield Bowls & Sports Club Community Hub, the sole intention of which is, to help our members and community through these troubled times. | Mike Smith | https://www.clanfieldbsc.com |
| Clanfield Coronavirus Community Support Leaflet | Clanfield | | 07392021915 | | | | https://www.facebook.com/groups/791443838049404/ |
| Clanfield Coronavirus Community Support Group | Clanfield | clanfieldcoronacommunity@gmail.com and cian99@yahoo.com | 07392 021915 | New | Attend to any need or answer questions | | https://www.clanfieldonline.com/12/2231/clanfield-corona-virus-community-support-leaflet |
| Clanfield Parish Council | Clanfield | clerk@clanfieldpc.org.uk | | Established | Put a statement on their website with info / new contact number and email address for the virus | | |

Coronavirus Response Groups - East Hampshire

| Name of Organisation | Area of operation | Email address | Phone no | Established group or new in response to crisis | What service are they offering / how can they support people | Contact name | On line link to group info |
|---|---|---|---|--|---|---|---|
| Clanfield Voluntary Care Group | Clanfield and North Horndean | No email address available | 0800 011 4842 | Established | Transport to GP surgeries, hospital appointments, clinics, blood tests, chiropodists, opticians, dentists, local hairdressers and libraries. Transport to local shops and local shopping for those who cannot get out. Sitting with the housebound to provide company or relieve carers who need to go shopping or keep an appointment. Help with pets short-term e.g. dog walking. | Pam Lish | https://www.clanfieldonline.com/18/357/clanfield-voluntary-care-group |
| Cllr Paula Langley EHDC Alton Eastbrooke Leader of the Labour Group | Alton | Paula.Langley@easthants.gov.uk | Mobile: 07802 625439 Business: 01420 82881 | | Please feel free to pass on to relevant groups and they can use me as a contact initially if they have anyone in Alton only identified as needing: 1. Shopping delivered that the person pays for 2. Shopping delivered that charity pays for (or free food surplus we might have which is what we are using right now) 3. Medicines collected 4. A chat because they are lonely or worried! We are also looking for local volunteers and they can contact me too. Alton Lions are joining in too with volunteers so it's all good. | Cllr Paula Langley | |
| Community First | County | gary.davis@cfirst.org.uk | | Established | Partnership called Neighbourhood Resilience C19 draft planning action in Whitehill & Bordon | | |
| Covering rota gaps (healthcare workers only), fetching food for those in self isolation etc - National Care Service | UK wide | | | New | Nationwide network of care providers, healthcare workers and volunteers ready to support the most vulnerable members of our society through the challenges we face due to coronavirus. | | https://www.nationalcareforce.co.uk/ |
| COVID 19 Mutual Aid UK | All areas | N/A | | New | Umbrella group for support groups | | https://www.petersfield-tc.gov.uk/covid-19-response/ |
| COVID 19 N E Hampshire Neighbourhood support group | NE Hampshire | No email address available | | New | | | |
| Headley, Grayshott, Hindhead area community COVID-19 support group | Headley, Grayshott, Hindhead area | rachel-lewis3@sky.com | 01428 748655 & 07583 297432 | New | Practical help from local people | Rachel Lewis | https://www.facebook.com/groups/COVID19COMMUNITYSUPPORT/ |
| Deadwater Valley Trust | Whitehill & Bordon | carla.baverstock-jones@horndeanpc-hants.gov.uk | | Established | Activities closed but could offer 3 vehicles & 5 staff for deliveries of food etc. | Jamie Cummins | https://www.deadwatervalleytrust.co.uk/ |
| Four Marks Covid-19 mutual aid group | Alton and Four Marks | No email address available | | | Support group for the community of Four Marks and surrounding area during the Coronavirus pandemic - if you are self isolating and need anything or are able to offer assistance to others please join | | https://www.facebook.com/groups/235902607787538 |
| Greatham Community Volunteers | Greatham | clerk@greatham-hants.org.uk | 07736 682182 | New | Supporting local villagers with shopping etc. | Jane Ives | |
| Hampshire MacMillan Citizens Advice Service | Living in or being treated in Hampshire | macmillan.cahampshire@cabnet.org.uk | 0344 847 7727 | Established | Referrals or ask clients to contact them if they are affected by cancer and are living in or being treated in Hampshire. Caseworkers working from home 9 to 5 Mon to Fri. We have extended our telephone helpline for cancer clients and their families to 4pm Monday - Friday, still opening from 9am. Clients will be able to speak directly to a caseworker, where they may be helped straight away or be referred to another caseworker who is not monitoring the phone line. There is an answer machine for out of hours or if the lines are busy. | | |
| Horndean and Clanfield Foodbank | Horndean | foodbank@horndeanbaptistchurch.org.uk | 07914 504715 | Established | Runs food bank and has volunteers to deliver food etc | | https://www.facebook.com/HorndeanandClanfieldFoodbank |
| Horndean Parish Council | Horndean | carla.baverstock-jones@horndeanpc-hants.gov.uk | | Established | Due to have a meeting on monday 23/03/2020 to discuss next steps | | |
| I Am Roadsmart Solent | Hampshire | volunteer@iamroadsmartsolent.org.uk | 07770 745238 | Established | We are a club of 400 advanced motorcyclists. Some of us already help by moving plasma and blood for the NHS. IS THERE SOMETHING THAT WE CAN DELIVER OF COLLECT FOR YOU? | | www.iamroadsmartsolent.org.uk |
| Kingsley Cares & Kingsley Foodbank | Kingsley | jane@kingsleyorganisation.org.uk | 01420 479000 or 07842 687638 | New | Shopping, tel support, prescriptions for those in need in the village of Kingsley | Jane Kincaid | https://www.kingsleyvillage.uk/ |
| Liphook Millennium Centre | Liphook | https://liphookmc.co.uk/contact/andevents.manager@bramshottandliphook-pc.gov.uk | | Established | I am the Events Manager at the Liphook Millennium Centre, working with Bramshott and Liphook Council, I am looking for the best advice to help people in our parish, people were asking what we were doing. In response I have set up a page on our website www.liphookmc.co.uk/covid-19 with a contact us for both volunteers and for those in need of assistance. I have already had one reply from a member of the public who requires assistance as they are unable to leave their home. | Gill Snedden | www.liphookmc.co.uk/covid-19 |
| Liphook St Mary's Church Centre | Liphook | office@liphookchurch.co.uk | 01428 725390 | | | | http://liphookchurch.co.uk/hampshire-coronavirus-support/ |
| Liss Foodbank | Liss | admin@CrossoverLiss.org.uk | | | | | https://www.pfresourcehub.org.uk/ |
| Liss Parish Council website - Covid-19 | Liss | clerk-smith@lissparishcouncil.gov.uk | Tel: 01730 892823 | Established | This covers sources of advice, the response of local authorities, local charities, support groups and networks and the role of Liss Parish Council. | Sarah Smith Clerk to Liss Parish Council | http://www.lissparishcouncil.gov.uk/Covid-19_30693.aspx |
| Liss Mens Shed | Liss and Petersfield area | LissMensShed@gmail.com | | | They have created a websote of Petersfield Liss and area COVID-19 support and useful information. https://www.pfresourcehub.org.uk/ | | |
| MHA | East Hampshire & Havant | easthampshire.liveathome@mha.org.uk | 01428 714444 or 07973 853151 | Established | Can offer befriending to elderly and vulnerable people. They are also in touch with all their elderly members. Have DBS checked volunteers. | Community Programme Co-ordinator (Sally) | https://www.mha.org.uk/live-home/ |

Coronavirus Response Groups - East Hampshire

| Name of Organisation | Area of operation | Email address | Phone no | Established group or new in response to crisis | What service are they offering / how can they support people | Contact name | On line link to group info |
|---|--------------------------|--------------------------------------|--------------|--|---|---|---|
| Nextdoor | East Hampshire & UK wide | | | Established | A national organisation with local neighbourhood social media sites moderated by local people. All members have to use their real names and their road name is made public. Have launched a Help Map where subscribers to Nextdoor can place their details on a map so that immediate neighbours can see where help is being offered. | People sign up online. | www.nextdoor.co.uk |
| Oakhanger Village | Oakhanger Nr Bordon | No email address available | | New | A group of volunteers has been set up and are working in small teams to ensure that every house in the village has been contacted and provided with contact details for if and when they may need help with such things as shopping and collecting medicines. All older residents have been contacted personally to make sure they are comfortable with the arrangements. Regards, Carol McMeekan Chair, Oakhanger Village Hall | | |
| Oakley Village Covid community group | | No email address available | | New | | Androulla Johnstone | |
| PACT foodbank, salvation army hall | Petersfield | web.master@pact.org.uk | | Established | Open 9.30-11.30 everyday | | |
| Petersfield Coronavirus Community Support and Town Council.... NOW CLOSED.. Many of the buddy pairs we set up are continuing. We encourage those still in need to contact Petersfield Voluntary Care Group or Age Concern . Should these orgs/Govt support not be able to cope with the demand from those in need we would consider reactivating our group. | Petersfield | petersfieldcoronacommunity@gmail.com | 0739 2021920 | New | Petersfield Coronavirus Support Team are continuing to provide services of shopping and prescription pickup and delivery, signposting and providing a friendly voice. | | https://www.petersfield-tc.gov.uk/covid-19-response/ |
| Petersfield Dementia Friends | Petersfield | grahamjeffreewilliams@hotmail.co.uk | 07849 195702 | | I have got together a small group of volunteers to keep in touch with people who have dementia and their families on a regular basis. This covers predominately the people who attend the volunteer groups we have established in Petersfield and we are aware that there are other people and families in the same situation who do not attend the groups. If the agencies that you co-ordinate know families who would benefit from this service please feel comfortable giving out my contact details. I have attached a contact list that people may find useful | Jeff Williams | |
| Petersfield Foodbank | Petersfield | web.master@pact.org.uk | 07872 407403 | Established | Petersfield Foodbank are still operating out of the Salvation Army at the same times as above. | | |
| Petersfield Salvation Army | Petersfield | sa.petersfield@ntlworld.com | | Established | Petersfield Salvation Army are keeping their doors open for vital food parcels, fresh produce and other needs. They are open Mon-Fri 9.30-11.30 am | Steve Field | |
| Petersfield Town Council and Agencies Working Together | Petersfield | projects@petersfield-tc.gov.uk | 01730 264182 | | | Stephen J Field Aid Co-Ordinator, Petersfield Town Council | https://www.petersfield-tc.gov.uk/covid-19-response/ |
| Petersfield Voluntary Care Group | Petersfield | | 01730 266046 | Established | SPECIAL ARRANGEMENTS IN PLACE REGARDING COVID-19 PANDEMIC 1. We are still driving people without transport to medical appointments, as long as they are neither showing any signs of COVID-19 nor have been in contact with someone who has. Some medical appointments are still going on. 2. We now have 12 drivers under 70 all DBS checked. 3. So we do need new drivers please, but we would like you to stay on with us after the government relaxes its current restrictions. We will need to DBS check you which we do online. You will receive a free hospital parking permit and ID card and reimbursement for expenses. 4. Once the government relaxes its restrictions, then we shall reassess the situation. 5. We are also able to do weekly shopping on a regular basis for anybody who is self-isolating, using the doorstep and front door as a barrier and maintaining a 2m distance. If payment in cash is not possible, then there are other ways possible to be agreed directly between the shopper and the client. EG Reimbursement to the shopper's bank account online, or payment by cheque afterwards. We do not allow our shoppers to take bank/credit cards with them, or to have anybody's PIN number for security purposes. | | |
| Petersfield Town Juniors Football Club | Petersfield | ptj.secretary@gmail.com | 07958194064 | Established | Offering general support - David Wands, Petersfield Town Juniors and AFC Petersfield secretary | David Wands | |
| Petersfield Voluntary Care Group | Petersfield | N/A | | Established | Still providing transport for hospital appointments and shopping, and looking for replacement drivers for those who have had to stop because they are over 70. | Jennifer Robinson Telephone: 01730 266046 | |
| petersfieldcovid19mutual | petersfield,liss | petersfieldcoronacommunity@gmail.com | 07392021920 | New | | | |
| Phoenix Theatre | Whitehill & Bordon | rob.allerston@phoenixarts.co.uk | | established | Are closed at present but might be able to mobilise staff and volunteers if required. | Rob Allerston | https://www.phoenixarts.co.uk/ |

Coronavirus Response Groups - East Hampshire

| Name of Organisation | Area of operation | Email address | Phone no | Established group or new in response to crisis | What service are they offering / how can they support people | Contact name | On line link to group info |
|--|---|---|--------------|--|---|---|---|
| Privett Support Group | Froxfield and Privett | graham.flack@filmorehill.co.uk = Chairman bridget@privettvillagehall.co.uk = Secretary | | | | | http://www.privettvillagehall.co.uk/contact/index.html |
| Ramshill | Petersfield Ramsfield residents | johndeles@btinternet.com | | Established | Registering volunteers and those who need help | | |
| Rev. Will Hughes | Petersfield | vicar@stpeterspetersfield.org.uk | 01730 260464 | Established | Pastoral service for anyone who just wants to chat or access to a listening ear | | |
| Rowlands Castle Parish Council | Rowlands Castle | clerk@rowlandscastlepc.org.uk RCcoronahelp@gmail.com | 07895 368589 | | Those needing assistance, together with those volunteering to help, should contact the Rowlands Castle Coronavirus Help Group on RCcoronahelp@gmail.com or Telephone 07895 368589. If you get an answerphone, please leave a message and your enquiry will be dealt with promptly. Address 11 The Green, Rowlands Castle PO9 6BW | Lisa Walker - Clerk to Rowlands Castle Parish Council Tel: 02392 413044 | http://www.rowlandscastlepc.org.uk/ |
| South Downs National Park | | info@southdowns.gov.uk | 01730 814810 | | The South Downs National Park Authority is committed to continuing to discharge our statutory functions, and to supporting partners and partnership working through this difficult time. We recognise the challenges currently being experienced across the National Park, and in particular the fantastic work that is underway through the Community Hubs across the South Downs area. We would like to offer practical support to you and in particular, during this period of lockdown we are able to offer: <ul style="list-style-type: none"> • SDNPA vehicles with SDNPA staff as drivers to support the movement and delivery of food, prescriptions and other vital services • Staff time to support Community Hubs • Technical advice and support from our colleagues across volunteering, fundraising, access, economy and more | | |
| Steep and Froxfield with Privett have set up three different groups as the Benefice is spread out. | | | | | | | |
| Steep and Froxfield with Privett have set up three different groups as the Benefice is spread out. | Steep Froxfield and Privett | | | | Privett Community Support Teresa.m.brow2011@gmail.com 01730 828003 Steep volunteers group Ciara Macdonald steepvolunteers@gmail.com 01730 268615 library, shop, meals from Bedales Stroud Volunteer Group Jo 07739 534475 Lynda 07792 220749 lyndahooper@yahoo.co.uk | | |
| Taxis | East Hampshire & Havant | N/A | | Established | Lifts. Are DBS checked and might be able to be mobilised in a crisis. | EHDC Taxi Licencing | |
| The Cinnamon Trust | All areas | N/A | 01736 757900 | Established | The service is only for over 65's or terminally ill. Dog Walking and pet related tasks. Our primary aim is to help keep people and their pets together, by assisting with pet related tasks such as dog walking, pet care and short-term fostering (when an owner faces a spell in hospital). We also provide long term care for pets whose owners have died or moved into residential accommodation which will not accept pets. Please call one of the Volunteer Coordinators on 01736 757900 (Monday to Friday 09.00-17.00) | | https://cinnamon.org.uk/home/ |
| The Kings Arms Youthlink Team | Petersfield and Alton/surrounding areas | jen@thekingsarms.org.uk | | Established | Youth Services/Mental health/anxiety/relationships | Jen Hammersley | www.thekingsarms.org.uk |
| Whitehill & Bordon Community Trust | Whitehill & Bordon | sian.manning@wbcommunitytrust.co.uk | 01420558085 | Established | See Whitehill & Bordon Neighbourhood Resilience Partnership. | | |
| Whitehill & Bordon Neighbourhood Resilience Covid-19 Partnership | Whitehill & Bordon | sian.manning@wbcommunitytrust.co.uk Susi.Drummond@radian.co.uk claire.coxwell@cfirst.org.uk kate.hillerby@easthants.gov.uk claire.mcenoy@mha.org.uk | 07740 776124 | New | Partners working together to identify the need and provide solutions during the COVID-19 crisis. | Sian Manning | |
| Whitehill Town Council | Whitehill & Bordon | info@whitehilltowncouncil.gov.uk | | Established | Have a regularly updated webpage listing helpful resources and support services in Whitehill & Bordon. On their gov.uk website there is a list of organisations who can help local people. | | http://www.whitehilltowncouncil.gov.uk/COVID-19_30695.aspx http://www.whitehilltowncouncil.gov.uk/ |
| Winton House | Petersfield and Alton/surrounding areas | greenlee_amanda@hotmail.com | | Established | Most of our volunteers are over 70 so are self isolating. We will be keeping in touch with those elderly who come to our regular activities, offering them assistance via younger volunteers. We are setting up a means to keep in touch with our own volunteers for extra support.I will check with Age Concern as they use our office for what extra help they are offering. The Town Hall has a Coronavirus help group set up. | | http://www.wintonhousecentre.org.uk |
| Woolmer Forest Timebank | Whitehill & Bordon | timebank@cfirst.org.uk | 07723 531922 | Established | Supporting vulnerable members of the Timebank Offering support to others in the community. Will continue to offer support after the crisis is over. A member of Whitehill & Bordon Neighbourhood Resilience Covid 19 Partnership. | Claire Coxwell | https://tol2.timebanking.org/woolmerforest |
| WRVS Lunch Club Whitehill | Whitehill & Bordon | cdann@hotmail.com | | Established | Closed but have a large freezer and one available volunteer with Food Hygiene Level 2 if food packs need preparing. | Carol Dann | |

Coronavirus Response Groups - East Hampshire

| Name of Organisation | Area of operation | Email address | Phone no | Established group or new in response to crisis | What service are they offering / how can they support people | Contact name | On line link to group info |
|----------------------|-------------------|---------------|----------|--|--|--------------|----------------------------|
| | | | | | | | |