

REG NO:
ZONE:

REGISTRATION FORM
Community First Fareham
 163 West Street
 Fareham
 Hampshire
 PO16 0EF
 02393 871724



1. Please complete all sections of this form and return to the address above.

| | |
|-----------------|-----------------------|
| NAME: | |
| ADDRESS: | |
| | POST CODE: |
| TEL NO: | DATE OF BIRTH: |
| EMAIL: | |

2. I am unable to use conventional bus services because...

Please tick as appropriate:

| | | | |
|-------------------------------------|--------------------------|--|--------------------------|
| I use a manual wheelchair | <input type="checkbox"/> | I use an electric scooter | <input type="checkbox"/> |
| I use an electric wheelchair | <input type="checkbox"/> | I am visually impaired | <input type="checkbox"/> |
| I use a walking stick | <input type="checkbox"/> | I have difficulty getting on the public bus | <input type="checkbox"/> |
| I use sticks | <input type="checkbox"/> | | |
| I use a trolley | <input type="checkbox"/> | Too far to walk to nearest bus stop | <input type="checkbox"/> |

3. Are there any medical conditions which you may think are relevant e.g. arthritis, epilepsy, diabetes etc

.....

4. Do you have an over 60's or Disabled bus pass? Yes No

If yes, what type of bus pass?

Bus pass Number.....

Expiry date

5. If it is essential that you bring someone to assist you, please state why?

.....

.....

.....

6. Who would you like us to contact in an emergency?

Name:

Relationship (if any):

Telephone Number: Daytime:.....Evening:.....

Mobile

Please note that:

Seatbelts must be worn at all times unless you are medically exempt. If so, please enclose a copy of your certificate.

Your details will be held electronically by Community First. Community First complies with the 2018 Data Protection Act (GDPR).

7. Please read, date and sign Community First Terms of Service

Terms of Service

Introduction

The following terms and conditions (the "Terms") apply to our provision and your use of Community First transport services (including Call and Go, Dial a Ride, Community Transport Hire and Volunteer Driver schemes) These Terms incorporate a summary of our privacy policy which is also available via our website <https://www.cfirst.org.uk/privacy-policy/>.

Please read these Terms carefully. If you do not agree to these Terms, you must not use the Service.

Your Information

With respect to your rights and our responsibilities under these terms of service, 'we' (Community First) will: Comply at all times with Data Protection Legislation and shall deliver our services in such a way as keep your information safe.

Specifically we will:

- (a) Maintain up to date records of where and why and how we process your information under our responsibility and make those records available to you on request.
- (b) Process your Personal Information only in accordance with the consent for which you gave it to us, as set out in these terms of service and for no other purpose;
- (c) Process your Personal Information only to the extent, and in such manner, as is necessary for the provision of the service this is taken to be for two years or as is required by Law or any Regulatory Body;
- (d) Implement appropriate measures to protect your Personal Information against a breach of security caused by unauthorised or unlawful processing and against accidental or unlawful destruction, loss, damage, alteration or unauthorised disclosure of or access to your Personal Information.
- (e) Ensure our measures reflect the risk of harm which might result from any such breach of security having regard to the nature of the type of Personal Information protected as required by Article 32 -36 GDPR.
- (f) Take adequate measures to ensure the reliability of any third party supplier Personnel who are authorised access to your Personal Information;
- (g) Ensure that third party supplier Personnel without appropriate authority do not have access to the Personal Data.
- (h) Seek your explicit permission, before sharing your information with any subcontractors or affiliates for the provision of the Services and oblige by way of contract or other legal authority any Subcontractors or affiliates to comply with the same data protection obligations as those set out in these Terms of Service.
- (i) Inform you where Personal Data is stored outside of the EEA - Community First use Google Gsutes for cloud hosted infrastructure services. Google services are compliant to EU-US Privacy Shield agreement and GDPR compliant. A copy of Google's white paper on GDPR compliance can be [accessed here](#) and can be made available on request.
- (j) Ensure that all our representatives with access to your Personal Information receive an adequate level of training in data protection
- (k) Ensure that our representatives do not publish, disclose or divulge any of your Personal Information to any third party unless your explicit consent has been given or unless required to do so under law.

Your responsibilities

I confirm that I do not have any condition which may impair my ability to use the service. I will inform Community First immediately should there be any change to my condition so that my suitability may be re-assessed.

Community First reserves the right to refuse the service to customers not complying or adhering to these terms and conditions. This may result in withdrawal of customer membership, which may also affect your usage of other Community First services.

Community First accepts no responsibility for any accidents arising from failure to disclose such information that may be relevant to my ability or suitability to use the service. All users must adhere to these terms and conditions.

You can request access to your information held by Community First at any point by contacting us at info@cfirst.org.uk or on 0300 500 8085.

I understand and agree to Community First storing and using my personal information in line with these terms of service.

I certify that all the information on this form is correct.

Print name:

Date:

Signed:

I found out about this service from:
.....

IF YOUR DETAILS OR CIRCUMSTANCES CHANGE, PLEASE ADVISE US EITHER IN WRITING OR BY PHONE

This service is funded by Hampshire County Council, East Hampshire District Council & Havant Borough Council

| | |
|-------------------------------------|--|
| For Office Use: | |
| Received by: | |
| Date to be reconsented (bi-annual): | |